

Program Review is a process that is evaluated annually as part of its contribution to integrated planning. The results of this evaluation are used for process improvement. Evaluation was conducted at the April 28, 2014, College Council meeting.

1. College Council process effectiveness

MJC has engaged in participatory governance according to the decision-making handbook, *Engaging All Voices*, for three semesters. The expanded council structure increased the opportunity for constituents to engage in the college decision-making process. Generally, the College Council participants were most interested in conversation targeting ways in which the council and governance structure could be more effective. Recommendations for improving process in support of increasing institutional effectiveness include:

- a. Developing and maintaining a single calendar that depicts all council meetings
- b. Establishing annual goals for College Council and reporting the results to the campus community
- c. Review of meeting alignment and timelines to ensure adequate time for information to flow to councils and constituent groups and back to College Council
- d. Tracking of resolved issues and communication to the college community
- e. Establish a structured evaluation process for all councils to include assessment and survey completed by members
- f. Revise the governance website to be more interactive and intuitive for visitors and council members
- g. Track items for further discussion at future meetings

2. General Evaluative Comments

- a. Deadlines continue to be a challenge despite changing Board Policy to be included on the consent agenda.
- b. Appreciation for being able to report back wholeheartedly that College Council has been adhering to a process.
- c. Conversations in College Council reflect improvement from past experience.
- d. Appreciation for commitment to meeting attendance reflected in the minutes.