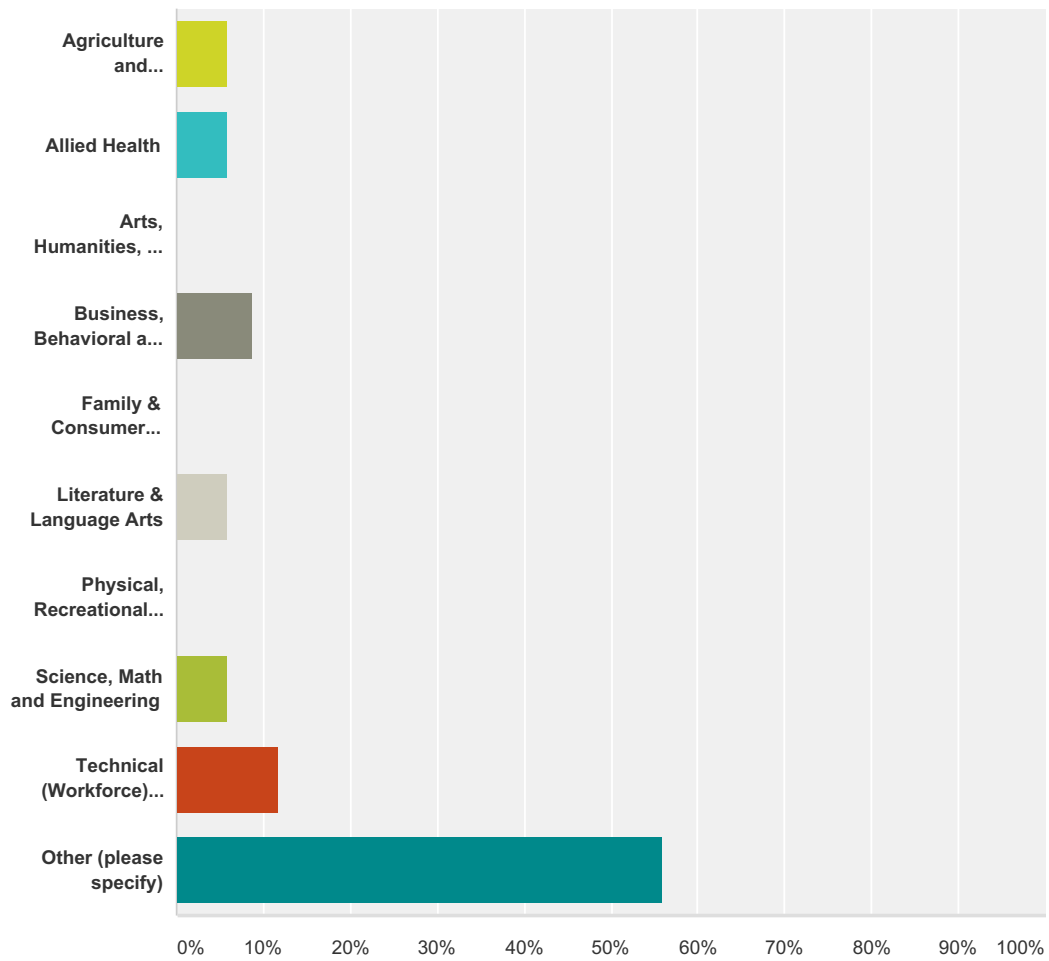


Q1 In which Division at MJC are you located?

Answered: 34 Skipped: 1



Answer Choices	Responses
Agriculture and Environmental Sciences	5.88% 2
Allied Health	5.88% 2
Arts, Humanities, and Communications	0.00% 0
Business, Behavioral and Social Sciences	8.82% 3
Family & Consumer Sciences	0.00% 0
Literature & Language Arts	5.88% 2
Physical, Recreational, and Health Education	0.00% 0
Science, Math and Engineering	5.88% 2
Technical (Workforce) Education	11.76% 4
Other (please specify)	55.88% 19

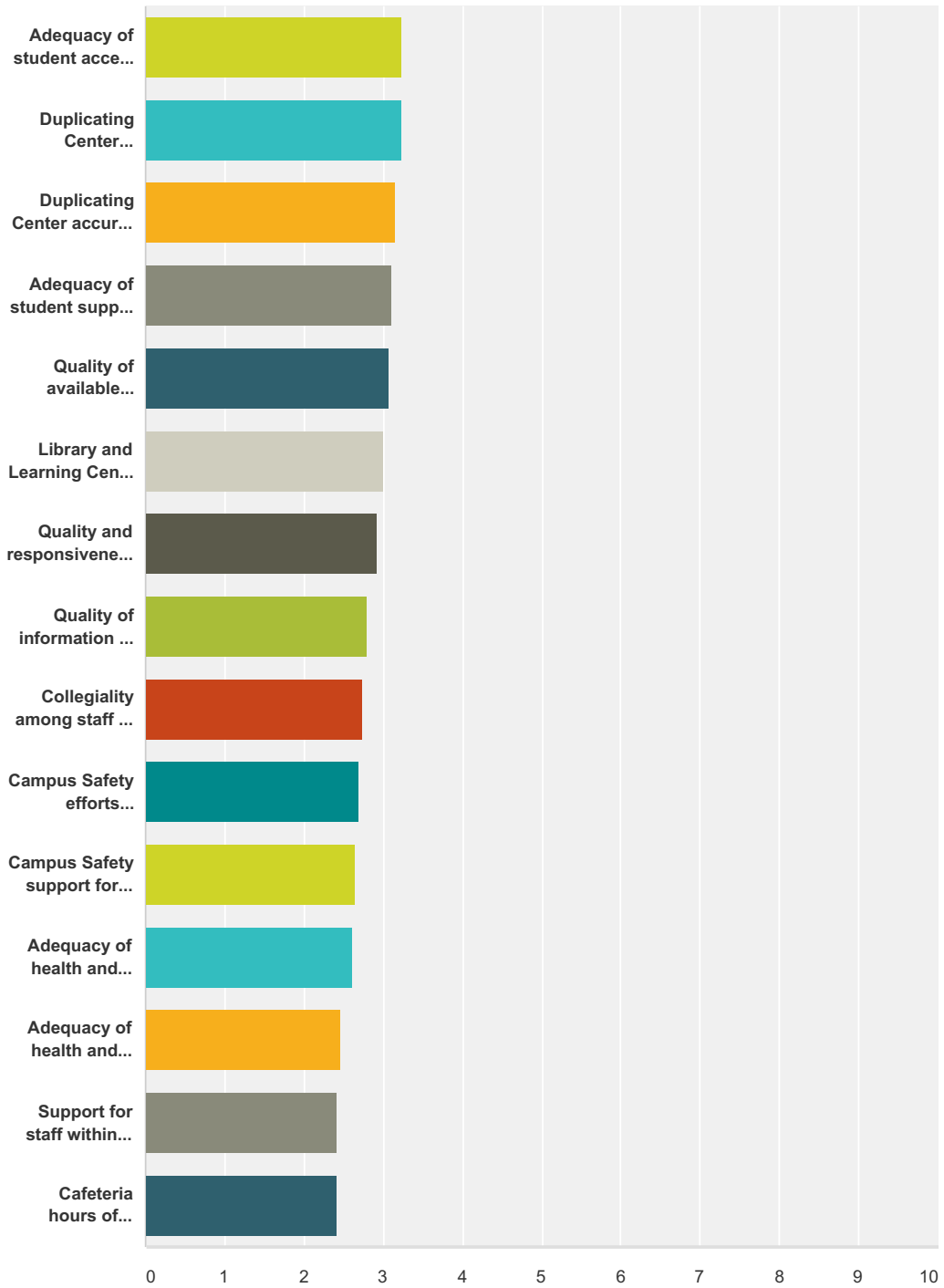
MJC Staff Survey 2017

Total	34
--------------	-----------

#	Other (please specify)	Date
1	campus safety	4/25/2017 10:36 AM
2	Food Service	4/21/2017 10:27 AM
3	Library&Learning Center	4/19/2017 6:20 PM
4	Student Services	4/19/2017 4:16 PM
5	L&LC	4/19/2017 12:22 PM
6	IT	4/18/2017 2:54 PM
7	Student Services	4/18/2017 1:47 PM
8	SSSP	4/18/2017 1:16 PM
9	.	4/18/2017 12:56 PM
10	Student services	4/18/2017 12:45 PM
11	Student Services	4/18/2017 11:44 AM
12	An office in the Morris Building	4/18/2017 11:42 AM
13	Bookstore	4/18/2017 11:38 AM
14	Other	4/18/2017 11:36 AM
15	Business Services	4/18/2017 11:27 AM
16	Student services	4/18/2017 11:21 AM
17	Student Services	4/18/2017 11:20 AM
18	Student Health Services	4/18/2017 11:20 AM
19	Student Services	4/18/2017 11:14 AM

Q2 Please rate each of the following:

Answered: 35 Skipped: 0



	Excellent	Good	Fair	Poor	Total	Weighted Average
Adequacy of student access to Library and Learning Center resources	47.62% 10	33.33% 7	14.29% 3	4.76% 1	21	3.24

MJC Staff Survey 2017

Duplicating Center promptness of turnaround time of requested printed materials	45.45% 15	36.36% 12	15.15% 5	3.03% 1	33	3.24
Duplicating Center accurate assembly of requested printed materials	42.42% 14	36.36% 12	15.15% 5	6.06% 2	33	3.15
Adequacy of student support services on campus	24.24% 8	63.64% 21	12.12% 4	0.00% 0	33	3.12
Quality of available information about academic programs in your division	22.22% 6	66.67% 18	7.41% 2	3.70% 1	27	3.07
Library and Learning Center resources	33.33% 7	38.10% 8	23.81% 5	4.76% 1	21	3.00
Quality and responsiveness of Foundation and Scholarship operations	22.22% 6	51.85% 14	22.22% 6	3.70% 1	27	2.93
Quality of information on MJC website	23.53% 8	38.24% 13	32.35% 11	5.88% 2	34	2.79
Collegiality among staff and faculty in your division	31.43% 11	25.71% 9	28.57% 10	14.29% 5	35	2.74
Campus Safety efforts (through work with Stanislaus County) to protect against auto theft on campus	22.86% 8	28.57% 10	42.86% 15	5.71% 2	35	2.69
Campus Safety support for deterring theft of personal property on campus	20.59% 7	38.24% 13	26.47% 9	14.71% 5	34	2.65
Adequacy of health and safety resources on campus	11.43% 4	48.57% 17	28.57% 10	11.43% 4	35	2.60
Adequacy of health and safety training opportunities on campus	14.71% 5	32.35% 11	38.24% 13	14.71% 5	34	2.47
Support for staff within your division	20.00% 7	25.71% 9	31.43% 11	22.86% 8	35	2.43
Cafeteria hours of operation	16.13% 5	32.26% 10	29.03% 9	22.58% 7	31	2.42

Q3 What has been the most rewarding aspect of your experience working at MJC?

Answered: 26 Skipped: 9

#	Responses	Date
1	Working with the students on a daily basis	4/25/2017 1:02 PM
2	success stories	4/25/2017 10:36 AM
3	The people.	4/21/2017 4:03 PM
4	Interaction with students and to see them succeed	4/21/2017 10:27 AM
5	I learn a lot from the people I work with.	4/20/2017 10:18 AM
6	No layoff	4/19/2017 6:20 PM
7	Serving the students	4/19/2017 4:16 PM
8	The students	4/19/2017 2:03 PM
9	Meeting interesting and diverse people. All the interesting, exciting and positive things we have going on that enrich our students lives as well as the community.	4/19/2017 12:22 PM
10	The students!	4/19/2017 8:30 AM
11	Helping the students and health care	4/18/2017 5:22 PM
12	Student success	4/18/2017 2:54 PM
13	Helping students reach their goals.	4/18/2017 1:47 PM
14	Watching the students succeed.	4/18/2017 1:16 PM
15	Getting to meet and know the other staff on campus.	4/18/2017 1:05 PM
16	I participated in a professional development opportunity this year. I felt supported and valued by the administration that they were willing to use funding to provide me with educational resources to make me a better employee.	4/18/2017 12:56 PM
17	Helping students succeed! Helping a student find the answer to a question that has been plaguing. To see that student acquire resolution is a fantastic reward!	4/18/2017 11:44 AM
18	Being able to assist students outside the scope of my bookstore position. For example, with financial aid and other departments.	4/18/2017 11:38 AM
19	Helping students	4/18/2017 11:35 AM
20	helping students that need the help.	4/18/2017 11:30 AM
21	Identifying a problem in the system and having it corrected based on my research.	4/18/2017 11:27 AM
22	Working with colleagues.	4/18/2017 11:25 AM
23	Being able to support student success.	4/18/2017 11:21 AM
24	Being able to assist student in reaching their educational goals.	4/18/2017 11:20 AM
25	Helping students	4/18/2017 11:20 AM
26	Helping students succeed	4/18/2017 11:14 AM

MJC Staff Survey 2017

Q4 What has been the most frustrating or disappointing aspect of your experience working at MJC?

Answered: 27 Skipped: 8

#	Responses	Date
1	Department - Lack of leadership and accountability District - Support staff are not as valued as they should be	4/25/2017 1:02 PM
2	unable to enroll in needed classes- many are during the day and not evening. The vehicle, bike thefts, being short staffed. Directing/ escorting someone over to a building or office only find glass doors and windows dirty with weeks of hand and fingerprints. General cleanliness is lacking. Student drinking fountains with pink or brown mold growth...	4/25/2017 10:36 AM
3	Expanding programs and not budgeting for adequate support staff.	4/21/2017 4:03 PM
4	The unwillingness of management to follow through with adequate discipline, when an employee fails to meet requirements of work; or is insubordinate. I have heard that this has been the experience in many departments.	4/21/2017 10:27 AM
5	Student attitudes are sometimes less than friendly.	4/20/2017 10:18 AM
6	Christmas decoration issue in staff meeting agenda.	4/19/2017 6:20 PM
7	Responsiveness to team requests for necessary support	4/19/2017 4:16 PM
8	Leadership	4/19/2017 2:03 PM
9	How difficult and slow it is to get funding for infrastructure and technology that will benefit our students and our services. The students often seem to be our last priority.	4/19/2017 12:22 PM
10	There is not enough staff to support the work/projects to be completed.	4/19/2017 8:30 AM
11	I had to figure out to do certain aspects of the hiring process on my own.	4/18/2017 5:22 PM
12	Lack of communication/decisions made at the top level and not shared until it's a done deal even if it doesn't work for the students	4/18/2017 2:54 PM
13	Lack of promotional opportunities.	4/18/2017 1:47 PM
14	Trying to get students into math and English classes and watching their frustration when they can't get into the classes they need to graduate.	4/18/2017 1:16 PM
15	I am disappointed that we have to call Campus Safety anytime we have a health issue and the person is unable to walk to the health services office.	4/18/2017 1:05 PM
16	I have noticed that we are receiving what appears to be a lot of grant funding to increase and improve services to students but we aren't necessarily seeing any classified positions increases to support the extra work.	4/18/2017 12:56 PM
17	I have been quite surprised by how unfriendly and/or territorial some MJC staff have been. At times it seems as though the administrators making decisions for their departments aren't really aware of what changes need to be made and thus are inadequately presenting information to the people who have to implement the changes.	4/18/2017 11:44 AM
18	Workloads/reclassification/lateral transfers/temporary interim fill-ins. Re classifications for some jobs but not all and the workload has not even changed for those jobs that were reclassified, while others in the office are not reclassified and have a huge workload compared to the person who just got a raise? We need desk audits and a true overall look at the compensation compared to workload at MJC. When people leave on a temporary basis to fill-in on an interim assignment, they leave all of their duties for the office to split. Totally unfair in terms of workload. They could be gone for a year, and duties are assigned to people in the office until they come back. Administrative assistants or technicians usually take the bulk of the work which takes them away from their true duties to assist in other needed areas.	4/18/2017 11:42 AM
19	Administrators.	4/18/2017 11:36 AM
20	Recent diversity approach within the department	4/18/2017 11:35 AM
21	N/A	4/18/2017 11:30 AM

MJC Staff Survey 2017

22	Not having Datatel issues addressed in a timely manner. I work with student fees. If a problem is identified, I feel it should be a high priority to get it fixed since we are dealing with student accounts. Many billing issues are known but having not been addressed. I feel account balances that are potentially incorrect is a reflection on the college as a whole and it makes us look bad. We are often told it's a known issue and we just need to work around it. I don't find that acceptable. Accuracy matters.	4/18/2017 11:27 AM
23	Not a wholesome experience. Do not feel safe to express frustrations that could lead to college improvements.	4/18/2017 11:25 AM
24	Customer service. It can be difficult to get some departments to answer their phones or to call back in a decent amount of time.	4/18/2017 11:21 AM
25	The lack of support and encouragement from management.	4/18/2017 11:20 AM
26	Travel Requests still processed on carbon copy paper.	4/18/2017 11:20 AM
27	Lack of consistent and timely communication campus wide, from the top down	4/18/2017 11:14 AM

**Q5 Thank you for completing this survey!
Please feel free if you have any additional
feedback to provide.**

Answered: 10 Skipped: 25

#	Responses	Date
1	MJC is a good place to work.	4/21/2017 10:27 AM
2	Campus Safety personnel needs to respond quicker to requests or communicate better as to their Estimated Time of Arrival -- especially for days of events and for program/class activities needing access to rooms. It would be beneficial if they could ensure rooms were open at least 5 minutes prior to the scheduled event.	4/19/2017 4:16 PM
3	In the last few years I really think we are improving and continuing to improve. I continue to see positive changes happening and in the works.	4/19/2017 12:22 PM
4	It would be nice if the student bathrooms were cleaner, I am staff, but use the student bathrooms sometimes. Often times there is no toilet paper, there is urine on the seats, dirty toilets overall, and the floors and stalls are in need of a really good cleaning. The women's sanitary bins are being emptied about once a week. Honestly, I've been in fast food places with cleaner bathrooms then MJC's East campus bathrooms.	4/18/2017 5:22 PM
5	Thank you.	4/18/2017 1:05 PM
6	I am available for a discussion	4/18/2017 11:35 AM
7	I'm a little irritated that we went through "Disney Training" and not much has been done in the way of touch points for the college. We are in serious need of signage that directs students to an appropriate building. Not just a sign on a building but directional signs that point the way. Students get frustrated and leave if they can't find where they need to go. It's such an easy fix.	4/18/2017 11:27 AM
8	None	4/18/2017 11:20 AM
9	Travel Requests still processed on carbon copy paper is very frustrating and outdated. This process causes deadlines to be nerve racking.	4/18/2017 11:20 AM
10	Thank you for asking	4/18/2017 11:14 AM