

Q1 How many years have you attended classes at MJC?

Answered: 1,695 Skipped: 1

Answer Choices	Responses
This is my first year	28.44% 482
This is my second year	25.37% 430
This is my third year	20.41% 346
I have been here 4 or more years	25.78% 437
Total	1,695

Q2 In which academic Division at MJC is your primary program of study or are most of your courses located?

Answered: 1,675 Skipped: 21

Answer Choices	Responses
Agriculture and Environmental Sciences	4.78% 78
Allied Health	21.19% 346
Arts, Humanities, and Communications	11.39% 186
Business, Behavioral and Social Sciences	30.74% 502
Family & Consumer Sciences	5.51% 90
Literature & Language Arts	3.67% 60
Physical, Recreational, and Health Education	3.55% 58
Science, Math and Engineering	15.62% 255
Technical (Workforce) Education	3.55% 58
Total	1,633

Q3 When do you attend most of your classes at MJC?

Answered: 1,685 Skipped: 11

Answer Choices	Responses
Daytime (up to 5 p.m.)	47.72% 804
Evenings (after 5 p.m.)	11.93% 201
Both Day and Evening	28.19% 475
Most or all of my classes are online	12.17% 205
Total	1,685

Q4 Where do you attend most of your classes?

Answered: 1,685 Skipped: 11

Answer Choices	Responses
East Campus	33.83% 570
West Campus	24.87% 419
Both campuses	30.86% 520
Off campus (online courses)	10.45% 176
Total	1,685

Q5 Think about your experience as a student attending classes at MJC. What has been the most rewarding aspect of your educational experience at this College?

Answered: 1,443 Skipped: 253

Q6 What has been the most frustrating or disappointing aspect of your educational experience at MJC?

Answered: 1,484 Skipped: 212

Q7 If you were to experience difficulty with continuing in your studies at MJC, do you feel confident that there is someone you could reach out to at the College who could help you explore your options? You may use the final question on this survey (Number 10) to provide further details.

Answered: 1,667 Skipped: 29

Answer Choices	Responses
Yes	63.95% 1,066
I'm not sure	25.37% 423
No	10.68% 178
Total	1,667

Q8 Here is a list of the items that MJC students have stated they feel are very important to them. Please rate each of the

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following in terms of how well they help you to be a successful student.

Answered: 1,675 Skipped: 21

	Excellent	Good	Fair	Poor	Total	Weighted Average
Library and Learning Center resources	54.72% 841	34.68% 533	9.04% 139	1.56% 24	1,537	3.43
Library and Learning Center staff	53.42% 797	33.71% 503	10.52% 157	2.35% 35	1,492	3.38
The quality of education you are receiving	47.57% 793	39.71% 662	10.92% 182	1.80% 30	1,667	3.33
Instructors' support for student success	47.64% 796	35.25% 589	13.29% 222	3.83% 64	1,671	3.27
Campus Tutoring services	44.06% 530	34.83% 419	15.54% 187	5.57% 67	1,203	3.17
Quality of available information about your academic program	38.68% 639	40.92% 676	16.59% 274	3.81% 63	1,652	3.14
Quality and relevance of information on MJC website	36.06% 586	43.75% 711	16.98% 276	3.20% 52	1,625	3.13
The timeliness of faculty responses to your communications with them	36.59% 607	39.72% 659	18.02% 299	5.67% 94	1,659	3.07
Quality of student success support services (Hubs and Pathways Centers) on campus	33.80% 438	39.74% 515	21.76% 282	4.71% 61	1,296	3.03
The quality and timeliness of support from academic Division offices when you have questions or concerns	33.29% 467	41.20% 578	20.31% 285	5.20% 73	1,403	3.03
Your feeling of belonging on campus	35.78% 571	35.59% 568	20.86% 333	7.77% 124	1,596	2.99
Quality of counseling services on campus	35.88% 555	35.04% 542	18.62% 288	10.47% 162	1,547	2.96
Campus Life: Student programs, clubs and recreational activities on campus	32.94% 367	38.69% 431	19.93% 222	8.44% 94	1,114	2.96
Athletics opportunities on campus	29.52% 253	40.61% 348	24.04% 206	5.83% 50	857	2.94
Your overall feeling about safety on campus	29.15% 471	40.84% 660	22.34% 361	7.67% 124	1,616	2.91
Availability of counseling services on campus (i.e. without having to wait a long time for appointment)	27.52% 423	30.97% 476	25.18% 387	16.33% 251	1,537	2.70

Q9 Please rate these services based on your experience with using them or their overall importance to your educational success at MJC.

Answered: 1,670 Skipped: 26

	Excellent	Good	Fair	Poor	Total	Weighted Average
Disabled Student Programs and Services (DSPS)	47.11% 293	31.83% 198	16.56% 103	4.50% 28	622	3.22

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Quality of Health Services (i.e. Nursing, Doctor clinic, health promotion, etc.) on campus	41.59% 366	38.52% 339	16.25% 143	3.64% 32	880	3.18
Campus Tutoring services	41.74% 465	37.34% 416	15.89% 177	5.03% 56	1,114	3.16
Veterans Services	40.17% 194	36.44% 176	19.25% 93	4.14% 20	483	3.13
Enrollment Services (Admissions, Testing, Student Records)	35.11% 560	42.88% 684	17.81% 284	4.20% 67	1,595	3.09
Community Education Courses	34.57% 308	42.87% 382	19.08% 170	3.48% 31	891	3.09
Financial Aid Office (Financial Services)	36.21% 491	39.16% 531	18.95% 257	5.68% 77	1,356	3.06
Student Services Administrative Office services and help (Morris Hall)	34.34% 377	40.98% 450	20.49% 225	4.19% 46	1,098	3.05
Quality of Mental Health Services (i.e. Crisis counseling, training, resources) on campus	35.98% 249	37.86% 262	19.08% 132	7.08% 49	692	3.03
Career Development and Transfer Center services	33.68% 359	39.77% 424	20.36% 217	6.19% 66	1,066	3.01
Transfer services and assistance	32.71% 317	39.94% 387	19.71% 191	7.64% 74	969	2.98
Business Services (Tuition payment, parking services, etc.)	31.55% 455	41.05% 592	21.01% 303	6.38% 92	1,442	2.98
Scholarship and grant opportunities	33.75% 407	33.75% 407	23.38% 282	9.12% 110	1,206	2.92
Bookstore provision of textbooks and supplies in a timely manner	27.80% 405	40.08% 584	23.13% 337	8.99% 131	1,457	2.87
Job placement assistance	28.59% 197	31.93% 220	27.72% 191	11.76% 81	689	2.77
Cafeteria service and food quality	24.98% 331	36.98% 490	25.13% 333	12.91% 171	1,325	2.74
Campus Security services for protection of automobiles and other personal property	25.00% 353	34.70% 490	23.73% 335	16.57% 234	1,412	2.68
Cafeteria hours of operation	18.09% 241	36.86% 491	30.03% 400	15.02% 200	1,332	2.58

**Q10 Thank you for completing this survey!
Please feel free to comment if there is
anything else you would like to share about
your experience at MJC.**

Answered: 439 Skipped: 1,257