Help With Online Classes

Canvas is the online learning management system (LMS) for courses at MJC. Online and remote courses use Canvas for communication, course content, assignments, and announcements. Zoom is a video conferencing tool used for remote class meetings and online instructor office hours.

Zoom and Canvas Webinars

These webinars are geared towards students that would like to know how to use Zoom and Canvas.

- **October 4, 2021 at 10 a.m.**
  - Meeting ID: 924 0483 3396
  - Passcode: 245269

- **October 5, 2021 at 4 p.m.**
  - Meeting ID: 952 3922 0386
  - Passcode: 123456

- **October 25, 2021 at 10 a.m.**
  - Meeting ID: 987 3124 4328
  - Passcode: 736529

- **October 26, 2021 at 6 p.m.**
  - Meeting ID: 971 7174 1953
  - Passcode: 962526

Accessing Zoom

Desktops and Laptops: Join Zoom meetings through a web browser or the Zoom app.

- **Zoom Client for Meetings**
  - Note: Keep the Zoom app updated on your computer by following these steps:
    1. Open the Zoom App on your computer (not Zoom on your browser). Sign in.
    2. Click on your image or avatar in the upper right corner (not the gear icon).
    3. Click “Check for Update.”

Mobile Devices: Join Zoom meetings through the app.

- **Zoom Cloud Meeting for iPhone**
- **Zoom Cloud Meeting for Android**

Zoom Guides

- **Help by Video**
- **Zoom Backgrounds**

Low-cost Internet

Many Internet Service Providers offer trial or low-cost options to qualifying customers.

- **Comcast Internet Essentials** is offering 2 months of free service for new customers.
- **AT&T Internet** is another low-cost internet option.
- **Spectrum Internet Appeal** is another low-cost internet service.
- The MJC Library offers computer loans for trials.

Canvas Help

- **Canvas Student Guides** cover a range of topics, including getting started in Canvas, assignments, and participating.
- **Submission Assignments in Canvas**
- **Unposting Files to Assignment Submissions**
- **Accessing Assignment Feedback in Canvas**
- **Discussion Discussions in Canvas**
- **Recording Videos in Canvas**
- **Canvas Modules**
- **Canvas Inbox**
- **How to attach files to Canvas (Inbox messages)**
- **Managing Email Notifications from Canvas**
- **CourseWare or Update Google Chrome** (Recommended Browser for Canvas)
- **Troubleshooting in Chrome**

Accessing Canvas

You can use Canvas courses from a computer by clicking the Canvas icon at the upper right of this page, or you can download the smartphone app.

- **Canvas Student Android App**
- **Canvas Student iPhone App**

Other Helpful Resources

- **Getting OxyInfo During COVID-19**
- **Library Remote Loan for Books, Calculators, Laptops, and Hotspots**
- **Tutors Student Guides**
- **Virtual Student Guides**
- **Library’s Virtual Student Guide**
- **Remote Access**
  - Take a screenshot on Windows: Press the windows key + Print Screen (Prnt Scrn); Access the image from Pictures.
  - On Mac: Press Shift + Command + 3: Access the image from the desktop.
- **Submit handwritten assignments to Canvas using Adobe Scan** from a smartphone.
- **Video Guide**：“Using Adobe Scan to create PDF from images”
- **Video Guide**：“Amazon scanned picture”
- **Free spreadsheet of Microsoft Office, Web Suite for writing essays and completing assignments.
- **How to download a copy of a Word document from Office 365 to your computer.
- **How to download Word documents from the Word app on Mobile**
- **Take the Class Readiness Quiz**
- **Password**: What is it and how to avoid it!